



PETIQUETTE



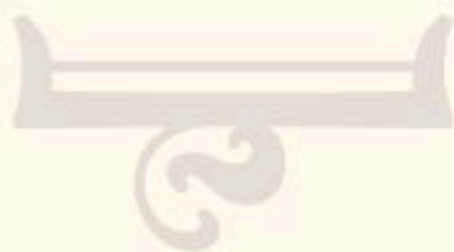
At Montage Beverly Hills





WE'RE PLEASED YOU'VE CHOSEN
MONTAGE BEVERLY HILLS

*and we look forward to providing
the best accommodations and service for
both you and your pet. In addition to the many
services we can provide your furry friend,
we have provided some tips and helpful
reminders to ensure each of our guests has
an enjoyable experience.*



Pre-arrival & Special Services

PET REGISTRATION

Please register your pet either before or upon your arrival. As a special guest of Montage Beverly Hills, we're eager to know your pet's name, breed and even birthday. At this time, arrangements can be made for services including pet sitting and grooming. Please contact the concierge at any time to arrange for additional pet-related services.

PET I.D. TAGS

A special Montage I.D. will be available for the duration of your pet's stay.

PET SITTING SERVICES


Our staff will gladly sit with your pet for a short time in your room. For periods longer than an hour, our concierge will arrange for a professional sitter. Outside kennel services and doggy daycare are also available nearby.

DOG WALKING

Professional dog walking services can be arranged through the concierge. However, for brief walks around the hotel grounds, one of our staff members will be pleased to oblige. Simply contact the concierge.

PET GROOMING SERVICES

Top-rated mobile grooming services are available by appointment. In addition, information on local pet groomers may be obtained through the concierge.



✦ *Pet Accommodations & Policies* ✦

¶ PETS IN THE HOTEL ¶

Pets are welcome to enjoy Montage Beverly Hills just as you would, but we ask that they do not enter restaurants or pool and spa areas. Out of consideration for other guests and their pets, we request your pet remain on a leash and under your supervision in public areas. Service dogs, who are clearly identified, will be permitted in all public locations.

¶ PETS IN ROOMS ¶

Many amenities have been provided for pets to enjoy during their stay. Comfy beds, bowls and treats have been left in your room or suite. Please be aware that balconies should not take the place of litter boxes or nearby parks. Violations may necessitate off-site boarding.

¶ PETS & HOUSEKEEPING ¶

For the safety of your pet and our staff, we ask that you contact Housekeeping directly to let them know when they can service your room. Our staff will be unable to clean your room if your pet is left there unattended.

Helpful Hint: If you must leave your pet unattended for a short period of time, leave the music or TV on and activate the Do Not Disturb light on the door.

¶ PET DINING ¶


All pet guests will enjoy in-room dining, as city code prohibits non-service animals from entering restaurants. We have worked hard to plan a nutritious and gourmet menu for your pet. Please alert the concierge if your pet has any special dietary needs, and the Montage culinary team will do their best to accommodate them.

¶ ACCOUNTING ¶

There is a \$30 daily charge for our animal guests. Should there be any damages to hotel property, you will be charged for the necessary repairs, including lost revenue resulting from accommodations that need to be placed out of order.

¶ COMPLAINTS ¶

Should pets become the unlikely source of guest complaints, we will ask that you or a sitter accompany them at all times, or we can assist you in making arrangements to board them off site.



Off-property Pet Excursions

PETS IN BEVERLY HILLS

While walking your pet on Rodeo Drive, some stores may greet you with a treat and a warm welcome. Others have signs posted requesting, "No Pets Please." The city requires that your pet be leashed at all times and enforces litter laws for failing to pick up after your pet.

Pets are not allowed in restaurants. However, several establishments offer outdoor seating. You can tether your pet on the sidewalk and request an outdoor table nearby.

CANINE SHOPPING

The concierge has compiled a list of the trendiest local spots to shop for pet accessories, from collars and treats to doggy T-shirts and toys.

WALKS, HIKING TRAILS & DOG PARKS

Beverly Hills and Los Angeles are rife with beautiful canyons, parks and green areas to take your pet for play or exercise. Maps and directions are available from the concierge.



Montage

BEVERLY HILLS

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